



General Rules

1. Respectful, courteous, and polite behaviour is required towards all members, guests, non-members, and staff of the club at all times on the courts and in and around the clubhouse; inappropriate or offensive language is prohibited
2. The clubhouse is for the use of members and their guests only
3. Smoking and vaping, alcoholic beverages and pets are not allowed inside the clubhouse or on the courts
4. Club property must be respected, and members and their guests are liable to reimburse the club for any damage they cause
5. Appropriate tennis attire and non-marking athletic shoes (tennis shoes are highly recommended) must be worn at all times; offensive wording or logos are not allowed and shirts or tops must be worn at all times, both in the clubhouse and on the courts
6. Soliciting personal business at the club is not allowed
7. Any coaching services (presumed to include a commercial relationship) during clubhouse hours and not approved by the club is strictly prohibited; presumption of coaching on the courts may result in being asked to leave the courts
8. Members, guests and non-members may not have more than 6 balls on the court at a time (exception for clubhouse coaching staff)
9. For the safety of all members, no bicycles, roller blades, baby strollers, or other non-tennis equipment are allowed on the courts
10. Remove all garbage (lids, bottles, cans, etc) that you bring onto the court when leaving; there are numerous garbage and recycling bins throughout the court and clubhouse area
11. If there is a court dispute that members cannot resolve, it must be referred to clubhouse staff for resolution; the staff person will gather relevant information from the parties and make a decision according to club rules. Please note this decision is binding. If a member, guest or non-member believes the decision was not in accordance with the club rules, they may contact the club president for further consideration and, if appropriate, follow-up action.

Court Etiquette

12. Always enter the playing area by the gate closest to your assigned court; check with clubhouse staff or check the signs posted on the gates if you are not sure of the correct gate
13. Cross courts only during court time changes or when there is a break in play; do not cross onto other courts while in play to retrieve balls - you may be interrupting play by doing so – and be courteous to fellow players when asking for help retrieving your tennis balls
14. Ensure that you remove all personal items (clothes, towels, balls etc.) from the court area before leaving

**Guest Policy**

- 15. While using club facilities, guests of club members are governed by all club rules
- 16. Guests of club members are subject to a \$10+GST guest fee per person
- 17. Non-member walk-on players are subject to a non-refundable \$10+GST fee per person for the first hour.

Non-Adherence to Club Rules

- 18. The clubhouse manager, attendants, members of the Board of Directors, and the club professionals are tasked with ensuring that members comply with the rules
- 19. Players who do not adhere to the rules may be asked to leave the court, may be warned of their breach, may be excluded from participating in some club activities, and/or may have their membership suspended or cancelled
- 20. Members may report breaches of the rules to the club staff for appropriate action
- 21. If a member believes the club rules have not been enforced correctly or a decision by clubhouse staff to resolve a dispute was not made in accordance with the club rules, they may contact the club president for further consideration and, if appropriate, follow-up action. The president may consult with the Board of Directors and may also, at their discretion, invite the parties concerned to discuss the issue, with the president and another member of the Board of Directors acting as mediator and note-taker. The President will communicate his/her decision in writing to the members directly affected and the decision will be considered final
- 22. The Board of Directors, or a committee approved by the Board, makes decisions regarding warnings, exclusions, suspensions and cancellations of membership