

SWCPTC CLUB RULES

General Rules

1. Respectful, courteous, and polite behaviour is required towards all members, guests and staff of the Club at all times on the courts and in and around the Clubhouse.
2. The Clubhouse is for the use of members and their guests only.
3. Smoking and vaping, alcoholic beverages and pets are not allowed inside the Clubhouse or on the courts.
4. Club property must be respected and members and their guests are liable to reimburse the Club for any damage they cause.
5. Appropriate tennis attire and non-marking athletic shoes (tennis shoes highly recommended) must be worn at all times. Offensive wording or logos are not allowed.
6. Shirts/tops must be worn at all times, both in the Clubhouse and on the courts.
7. Members are reminded that soliciting personal business while at the Club is disallowed.
8. For the safety of all members, no bicycles, roller blades or baby strollers and the like are allowed on the courts.

Court Etiquette

1. Always enter the playing area by the gate closest to your assigned court; check with Club staff if you are not sure of the correct gate.
2. Cross courts only during court time changes or when there is a break in play.
3. Inappropriate or offensive language is prohibited.
4. Do not cross onto other courts in order to retrieve balls. You may be interrupting play by doing so. Be courteous to fellow tennis players when asking them to retrieve your tennis balls; wait for a break in play.
5. Pick up and remove all personal items (clothes, towels, lids, cans and balls etc.) and dispose of all garbage from the court area before leaving.
6. If there is a court dispute that members cannot resolve, it must be referred to Club staff for resolution. The staff person will gather relevant information from the parties to dispute and make a decision. This decision is binding and must be respected by all concerned. If a member believes the decision was not in accordance with the Club Rules, they may write to the Club President for further consideration and, if appropriate, follow-up action.

Guest Policy

1. While using Club facilities, guests are governed by the Club Rules.
2. Guests of SWCPTC members will be charged a \$10 guest fee per person.
3. Public guests (not accompanied by a member) will be charged a \$10 guest fee per person.

Non-Adherence to Club Rules

1. The Clubhouse Manager, attendants, members of the Board of Directors, and the Club Professional are tasked with ensuring that members comply with the rules.
2. Members who do not adhere to the rules may be asked to leave the court, may be warned of their breach, may be excluded from participating in some club activities, and/or may have their membership suspended or cancelled.
3. Members may report breaches of the rules to the Club staff for appropriate action.
4. If a member believes the Club Rules have not been enforced correctly or a decision by Club staff to resolve a dispute between members was not made in accordance with the Club Rules, they may write to the Club President for further consideration and, if appropriate, follow-up action. The President may consult with the Board of Directors and may also, at their discretion, invite the parties concerned to discuss the issue, with the President and another member of the Board of Directors acting as mediator and note-taker. The President will communicate his/her decision in writing to the members directly affected and this decision is final.
5. The Board of Directors, or a committee approved by the Board, makes decisions regarding warnings, exclusions, suspensions and cancellations of membership.